

Summary Full stack senior internet developer, technology integrator, generative artist, senior consultant, or just senior software programmer. I ride the line between designer and programmer, client facing consultant and RnD or technical implementation team. Always needing to find a way to make the solution work regardless of matching technologies, web APIs or the client side application.

Experience **Adobe.com**

2015 - Present

Technical Account Manager: Video specialist. A customer-facing technical support and client services role, enabling client success by resolving technical issues, providing training, maintaining documentation and delivering operational recommendations driven by strategic customer requirements. Named contact for clients such as Comcast, Bell Media, and Pac-12.

EricFickes.com

2009 - 2015

- Self Employed Independent Contractor various client spaces (enterprise, government, agency)
- **IBM** : Senior Software Developer for vendor Ridgehead Software www.ridgehead.com. IT Help Central team and ITHC Offline Client developer.
- **Garfield County, CO**: Web consultant, ASP.NET and PHP internal projects, Technology Advisor for www.garfield-county.com
- **Essay101.com** : Web consultant, ColdFusion application developer, MSSQL DBA, and server administrator for student essay evaluation company www.essay101.com
- **NijemTech.com** : Web consultant and programmer for www.sgpn.org (medical), www.cbts.net (telecom), and various websites
- **JoshuaDavis.com** : Internet Technologist for various agency style projects. Examples:
 - www.endlessmural.com for the launch of Microsoft's Internet Explorer 9 web browser
 - www.masdar.ac.ae internal signature software and rotator inside the Masdar Institute

Association Technology Solutions

2010 - 2012

Full time Senior Software Engineer for top iMIS consulting firm. iMIS installations and maintenance as well as custom ASP.NET solutions that integrate with ASI's iMIS AMS system.

Locus Technologies

2009 - 2010

Full time Senior Software Engineer for Coldfusion and SQL powered Environmental Data Management application. Locus' application helps major enterprises monitor ground water safety.

Wiretree.com

2008 - 2009

Second term as Lead Technologist for small design and software studio. Report directly to Head of Technology and Head of design to help architect, implement, and deploy web experiences (flash or video powered apps), as well as partner software teams.

Beatport.com

2007 - 2008

Senior Backend and Flex programmer for the store team. Migration project from Adobe's Flash to FLEX technology. Backend PHP/MySQL programmer as well as Flex data services programmer.

Visitar.com

2006 - 2007

Senior Software Engineer for ViaVisitar CRM SaaS application (based on SugarCRM open

switch and data services.

Wiretree.com

2003 – 2006

Lead Technologist for small design and software studio. Reported directly to Head of Technology as well as Head of Design to bridge the gap between these disciplines. Wiretree was an Adobe Flash superpower as well as partnered software team for startup companies such as Pump Audio, Smart Water Enterprises.

VISTA IT

1999 – 2003

Head Internet Developer and Senior Remedy Developer. Custom Remedy powered solutions for telecommunication companies and call centers. Lead all RnD and development of web front ends to existing or custom Remedy powered solutions. Custom data services for Cisco IP Phone 7960 using Cisco's AXL and SOAP services.

Honors & Awards FWA Site of the day

2010

EndlessMural.com wins the Flash Website Award of the day.
<http://www.thefwa.com/site/the-endless-mural>

Best Innovative Single Idea

2002

Cisco Systems awarded my software solution the best idea at the Innovation Through Convergence Expo. This solution brought the power of Remedy ARS to Cisco Call Manager (ASP, XML services integrated solution)

Education Anderson Ranch Arts Center

2009 - Present

Continuing Education, Digital Communication and Multimedia. Studying under the instruction of NYC artist Joshua Davis

Microsoft Certified Professional for C# and ASP.NET

2006

Microsoft License #3644780

Georgia State University

1995

Studied Art and Business Management

Keywords Senior, Developer, Programmer, Digital Artist, DBA, Consultant, Architect, Server, Processing, Java, C#, SQL, ColdFusion, PHP, JavaScript, CSS, HTML5, Web Services, XML, Flash, Frameworks, jQuery, Microsoft .NET, Adobe Flash Platform, Apache Flex, Angular.